

Theme: Universities' Communication: torn between Academia and Business?

Venue: University of Lecce **Participants:** approximately 200

Opening speeches

Rolf Guggenbühl
President of EUPRIO
Angelo Rizzo
Rector, Università di Lecce, Italy
Adriana Poli Bortone
Mayor of Lecce

Keynote speeches and round tables

Universities' communication: torn between Academia and Business or pulling them together?

Edoardo Teodoro Brioschi President of AICUN

Challenges facing Higher Education

Luciano Guerzoni Italian Ministry of University and Scientific Research

What lies in Universities' future? Cooperation or competition?

Luciano Modica
President of Italian Universities Rectors
Conference (CRUI)

Ingeborg Christiensen Vice-President of EUPRIO

Domenico Lenarduzzi Deputy Director, DG Education and Culture, European Commission

Marketing the Universities, a sea change in communication? The view from different European perspectives

Round table moderated by Ray Footman, past-president of EUPRIO, University of Edinburgh, UK

Changing task of information officers

Kenneth Edwards
President of CRE
Rolf Guggenbühl
President of EUPRIO
Rosanna Santonocito
Journalist, "Il Sole-24 Ore"

Workshops

Marketing a University. A comprehensive approach from prospective students to employers

Edoardo Teodoro Brioschi Università Cattolica del Sacro Cuore, Milano, Italy Roberto Piovan

Roberto Piovan Università di Firenze, Italy

Strategic thinking in University communication. The steps to take to be sure that what you do is really what your institution needs

Alessandro Ciarlo Università Commerciale "L. Bocconi", Milano, Italy

An example of affinity programme: Bocconi University Alumni Association Credit Card

Lucrezia F. Cosentino Università Commerciale "L. Bocconi", Milano, Italy

How to organise an effective press office

Antonella Maraviglia Università di Firenze, Italy

Student recruitment: what is likely to work and what is not

Arne Abrahamsen Universitetet i Bergen, Norway

How to develop an enticing Web site

Peter McKieman University College Dublin, Ireland

The University magazine: a useful dinosaur in the modern digital world

Elmar Hein Universität Kaiserslautern, Germany

Using Information Technologies, innovatively, to connect with prospective students and with Alumni

Vito Coviello CILEA, Milano, Italy

A successful example of merchandising programme

Gianni Montemagno Università di Catania, Italy

How to maintain a Web site once you have created one. Problems, responsibilities, how to get everybody involved

Brunella Marchione Università di Parma, Italy

How to communicate through pictures: information and emotions

Federico Brunetti Politecnico di Milano, Italy

Establishing 21 pieces of art during 21 years as a major communication tool

Wim Janssen Rijksuniversiteit Groningen, the Netherlands

The growing role of advertising in Universities communication dealing with ad agencies

Roberto Carcano Università Cattolica del Sacro Cuore, Milano, Italy